

### Mexico Luxury Getaway (EPMEXSNS)

- **7-nights of luxury accommodations for 2-Adults and up to 2-Children** (age 11 or under) at the Mayan Palace by Vidanta in a Mayan Palace Master Room (studio room double occupancy).
- **Locations include one of:** Mayan Riviera, Puerto Vallarta, Nuevo Vallarta, Acapulco, Puerto Penasco, or Mazatlán, in Mexico.
- The guest is responsible to pay the **industry taxes and fees of \$199.00 USD.**
- During peak travel periods there is an additional \$250.00USD prepaid non-refundable resort deposit charged at the time of booking that will become a \$250.00 resort credit which can be used to pay for resort purchases such as food, drinks, spa or any other activity available on the resort.
- Check-in dates are **Sunday, Mondays, or Tuesdays** only.
- **Upgrades:** We have a team of dedicated professional travel consultants. After the recipient completes their registration, they will be assigned to an Odenza travel agent. Their agent will work with them to either book their promotional vacation or help them book the custom vacation of their dreams. This might include upgraded accommodations, additional nights, modified flights, car rental, attraction passes and more. In some cases, a guest might decide to venture on to an entirely different destination. Our goal is to send each certificate holder on a memorable vacation.

#### Registration Process

- 1) Guests go to **Odenzareg.com** and submit the required registration information.
- 2) In receipt of the funds their certificate **will be assigned to an Odenza travel agent** and the travel agent will contact them directly to begin the booking process.

#### **FAQ's:**

- a) **Is the certificate transferable?**  
Yes, the certificate is transferable **prior to registration.**
- b) **Why are funds required before speaking with a travel agent?**  
Prices and availability of travel change by the minute which means that the funds are needed in-house at registration so that as soon as the guest wants to book a spot can be reserved. **The guest will receive a full 100% refund if they no longer want to book at any point.**
- c) **Can I use 2 or more certificates together for group travel?**  
**No,** group travel is not permitted as stated in the terms and conditions.

***\*Please Note:*** These certificates are for promotional use only, by customers, and cannot be used by client principals, employees or related parties.

**Customer Service Hotline: 1-866-339-6006**

